

Scrutiny Committee
05 March 2018

EARLY HELP SERVICE REVIEW



- Seek the views of the Children and families Overview and Scrutiny Committee on the proposed changes to the Early Help Service

Consultation period

- The public consultation was launched on the 22 January 2018 and will run for 13 weeks until the 22 April 2018.
- The purpose of this is to share views about the proposed changes and gain feedback and any suggestions on the proposals.

- Review seeks to achieve £3.8m savings by 2019/20 across the Early Help Services.
 - £1.5million in 2019/20, MTFS saving.
 - £2.3m funding gap in Supporting Leicestershire Families (DCLG grant, partner contributions and SLF reserves)
- The four services which are planned to be reviewed as part of these proposals are as follows:-
 - Supporting Leicestershire Families (SLF)
 - Children's Centres
 - Youth Offending Service (YOS)
 - Early Help Information, Support and Assessment (EHISA).

The following proposals have been set out to achieve the savings:-

- Merging the four services that currently deliver Early Help into a single 0-19 service to create efficiencies.
- Reducing the number of buildings that deliver Early Help Services from 40 to 15.

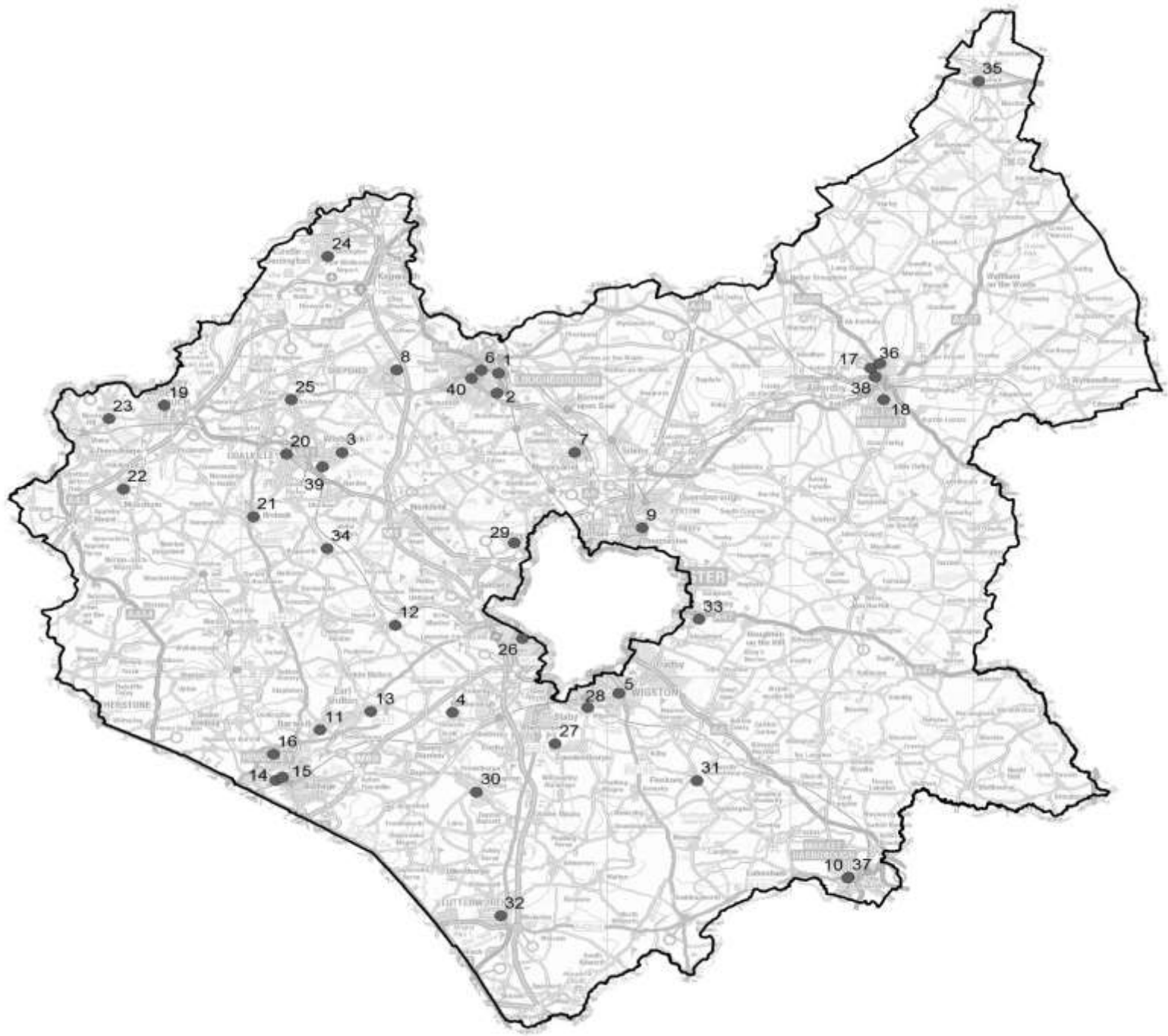
Proposed Savings overview

	Staffing	Running costs	Total
MTFS saving £m	£0.8	£0.7	£1.5
SLF income/reserve savings £m	£2.3	£0	£2.3
Total £m	£3.1	£0.7	£3.8

0 – 19 Family Well being Service

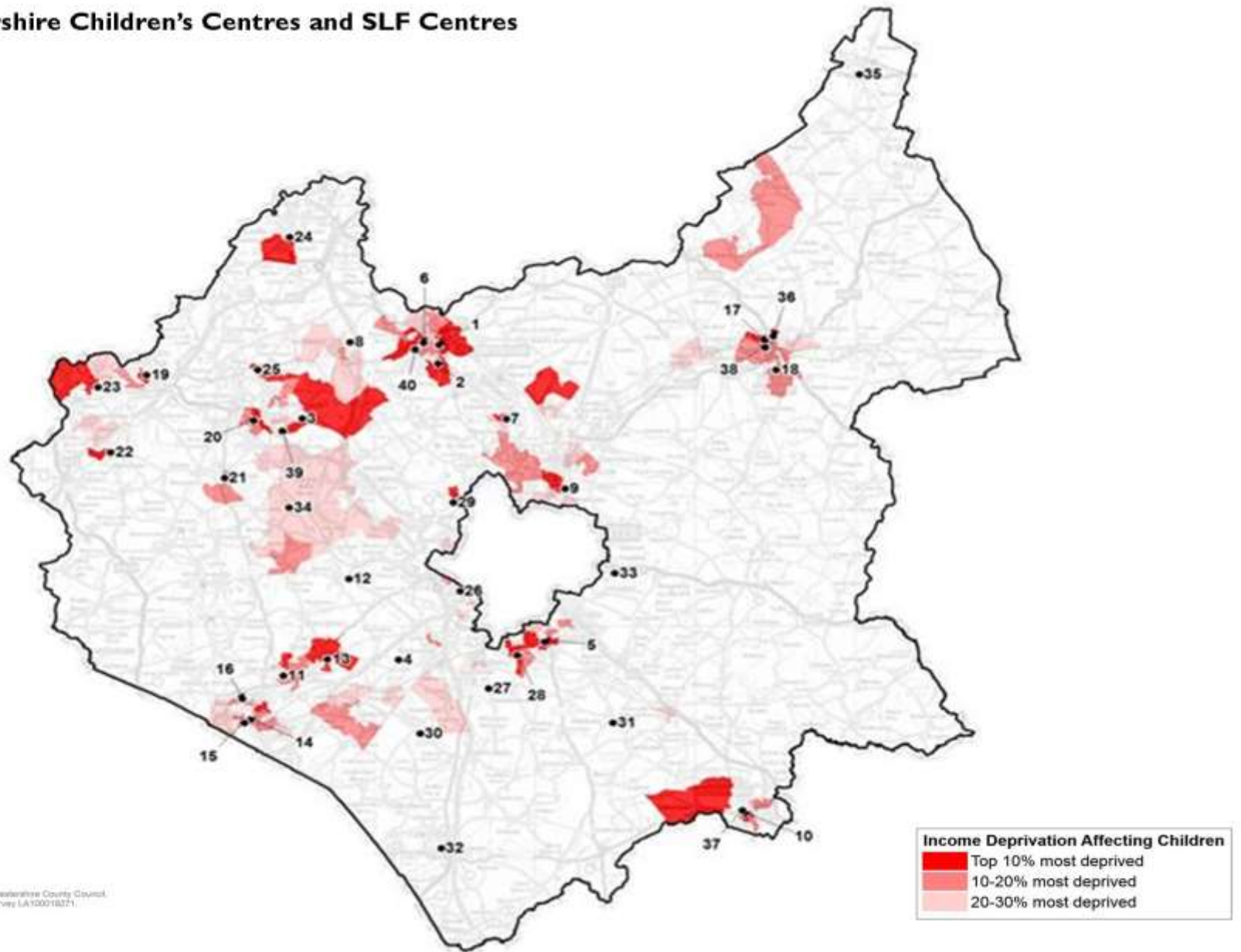
- The new proposed model would integrate the four existing areas together into a single 0-19 Family Wellbeing Service, providing a core age-related offer targeted at vulnerable children and their families.
- The new proposed model would :-
 - Provide a whole family service
 - Provide effective assessment to identify needs and deliver appropriate service
 - Deliver targeted offer from locality based teams operating from 15 buildings
 - Incorporate flexible delivery in peoples homes and from community centres
 - Offer support through:-
 - Group Work (user pathways)
 - Individual support (1 worker per family)
 - Drop-in clinics

- Currently have 40 buildings
 - 36 Children’s Centres
 - 4 SFL Centres
- Early Help Activities are delivered by four services
 - Children’s Centres (Buildings and Outreach)
 - SLF (group work in buildings and outreach)
 - Youth Offending Service (outreach and community venues)
 - Early Help Information Assessment and Support Service (County hall and Outreach)



Location of Leicestershire Children's Centres and SLF Centres

- 1 Cobden
- 2 Shelthorpe
- 3 Warren Hills
- 4 Huncote
- 5 Wigston Magna
- 6 Loughborough West
- 7 Mountsorrel
- 8 Shepshed
- 9 Thurmaston
- 10 Market Harborough
- 11 Barwell
- 12 Desford
- 13 Earl Shilton
- 14 Hinckley East
- 15 Hinckley Westfield
- 16 Hinckley West
- 17 The Cove
- 18 The Edge
- 19 Ashby de la Zouch
- 20 Coalville
- 21 Ilstow
- 22 Measham
- 23 Moira
- 24 Northern Parishes (Castle Donington)
- 25 Thringstone
- 26 Braunstone Town
- 27 Countesthorpe
- 28 South Wigston
- 29 Anstey
- 30 Broughton Astley
- 31 Fleckney
- 32 Lutterworth
- 33 Bushby
- 34 Bagworth
- 35 Vale of Belvoir
- 36 Fairmead
- 37 Market Harborough Young People's Centre
- 38 Venture House Youth Centre
- 39 Greenhill Youth Centre
- 40 Mountfields Lodge Youth Centre



How have we decided where Family Wellbeing Centres should be located?

- How the buildings are located across the county;
- How accessible the location and building are from nearby towns and villages – on foot, by car and public transport;
- Running costs, and whether the building is owned or leased as this has an impact on the flexibility of how the building can be used;
- How suitable the building is – flexible space to deliver both group and one-to-one work and office space to accommodate staff;
- How people currently use services at the location/building.

- **Proposed Hubs (5)**

- Loughborough: - (Preferred - Mountfields SLF Centre – Loughborough)
- Hinckley: - (Preferred - Hinckley East Children’s/Contact Centre)
- Wigston:- (Preferred - Wigston Magna Children’s Centre)
- Melton:- (Preferred - Venture House SLF Centre)
- Coalville:- (Preferred - Greenhills SLF centre)

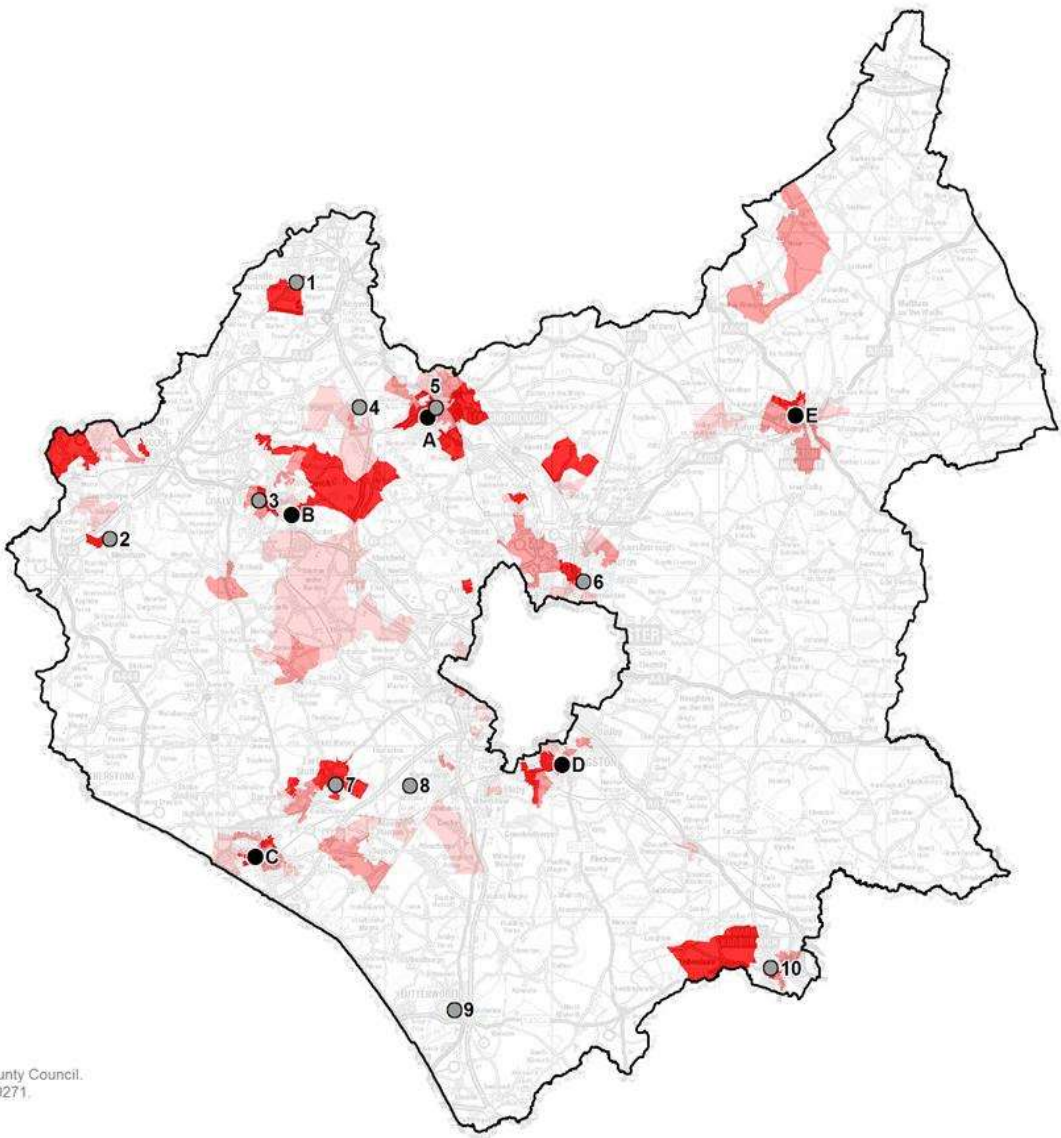
- **Proposed Spokes (10)**

- Earl Shilton:- (Preferred - Children’s Centre)
- Shepshed:- (Preferred - Children’s Centre)
- Thurmaston:- (Preferred - Children’s Centre)
- Lutterworth:- (Preferred - Children’s Centre)
- Market Harborough:- (Preferred - Children’s Centre)
- Huncote:- (Preferred - Children’s Centre)
- Castle Donnington:- (Preferred - Northern Parishes Children’s Centre)
- Measham:- (Preferred - Children’s Centre)
- Loughborough:- (Preferred - Loughborough Children’s/Contact Centre)
- Coalville:- (Preferred - Coalville Children’s/Contact Centre)

Location of proposed centres

- Hubs
- A - Mounthills Lodge Youth Centre
 - B - Greenhill Youth Centre
 - C - Hinckley East
 - D - Wigston Magna
 - E - Venture House Youth Centre

- Family Support Centres
- 1 - Northern Parishes (Castle Donington)
 - 2 - Measham
 - 3 - Coalville
 - 4 - Shepshed
 - 5 - Loughborough West
 - 6 - Thurmaston
 - 7 - Earl Shilton
 - 8 - Huncote
 - 9 - Lutterworth
 - 10 - Market Harborough

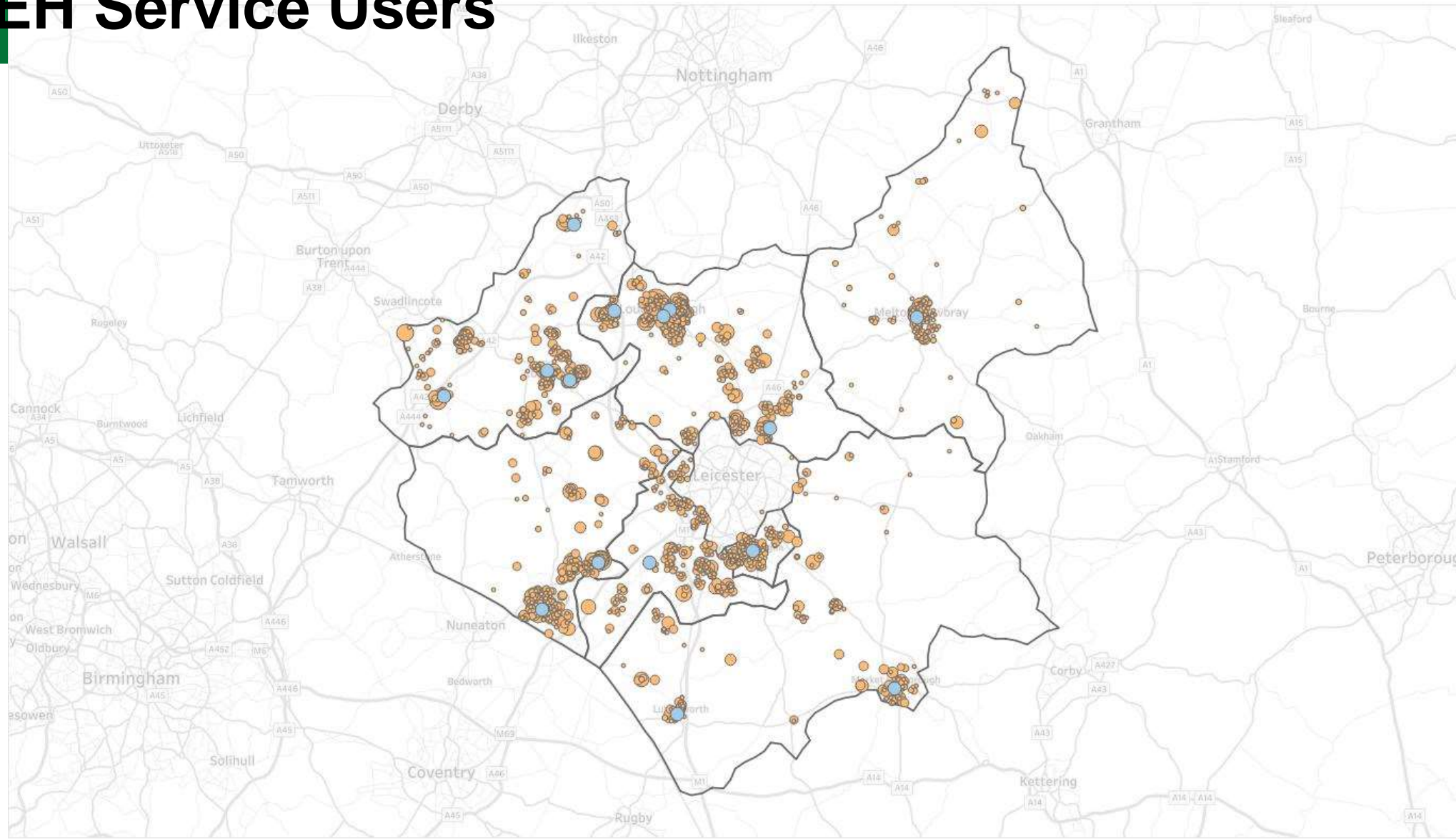


- Family Support Centre
- Hub

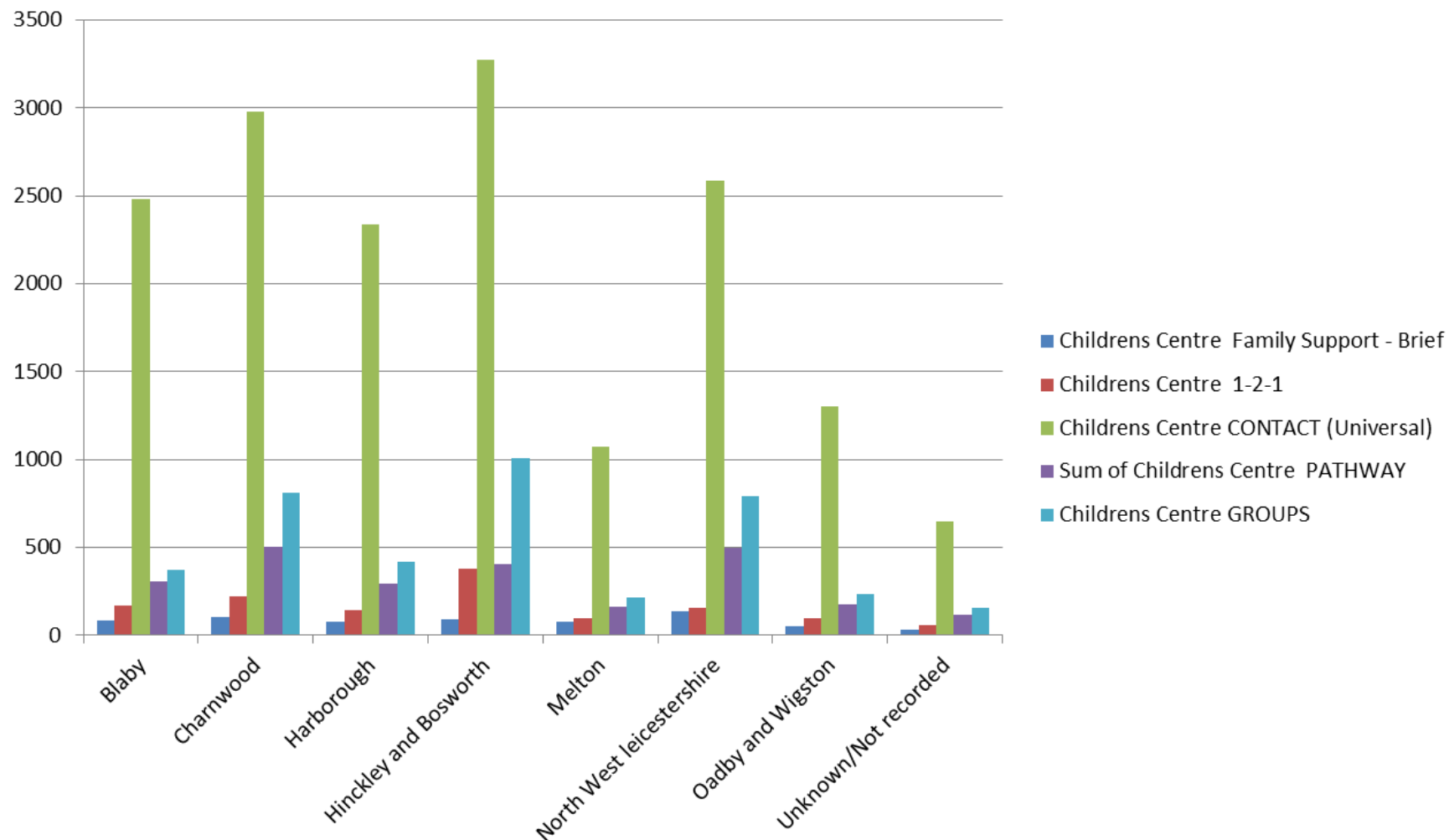
- Top 10% most deprived
- 10-20% most deprived
- 20-30% most deprived

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EH Service Users



No. of Childrens Centre Service Involvements - April 2016 - March 2017 by District



Children's Centre area

- Building
- Opening times
- Number of service user contacts during 12 months
 - Targeted - Children's Centre pathway and group work. Individual family outreach work for targeted families delivered in centres, SEND groups
 - Universal - Health visitor sessions, volunteer led sessions, community group sessions.
- Usage
 - Current sessions running weekly
 - Which other organisations use the building
- Buildings information
 - Address
 - Tenure of building
 - Running costs
 - Owner of building

- Consultation:
 - Impact on service users and partners as a result of proposed building closures and change in service model
 - Increased travel, access to services, where groups will run from
 - Outcomes and impact on outcomes
- Gathering and assessing information on the current service including:-
 - Service user data by centre, by type of service, how they currently access services etc.
 - Transport routes, where users travel from, travel times from nearby settlements, distance between centres
 - Services delivered by us and by partners/volunteers
- Results of the consultation will be used to shape the delivery model

- We are having ongoing discussions with our key partners as part of the consultation process to:-
 - assess how their services can support our future model and where we can continue to deliver services jointly.
 - Consider how our proposed services may change and reduce any potential impacts on their future service delivery.
- Partners who jointly deliver services from Children's Centres where these are closing have indicated that they will still offer these services but from a different venue or in the home.

- Within the current model service users are transported (usually by taxi) to Children's Centres where they need to attend courses and intensive support but do not have access to transport. This would still be the case within the new model.
- Within our proposals we have considered that transport costs may increase due to the reduced number of buildings. However this possible increase has been estimated and will not outweigh current building running costs.
- We intend to offer support from other venues such as community centres or within the home to reduce this additional transport cost where possible.

- Other local authorities
 - Troubled Families Money
 - Children's Centres

- The public consultation runs for 13 weeks from 22nd January to 22nd April
- Key audiences include:-
 - Service users (public)
 - Early Help Staff
 - Stakeholders and Partners
- Public Consultation events being held across the County in March and April.

Area	Date / time	Venue
Market Harborough	Tuesday 13 th March 2018 6:30pm start, close by 8pm.	Roman Way Community Centre, 36 Roman Way, Market Harborough, Leicestershire LE16 7PQ
Oadby & Wigston	Monday 19 th March 2018 6:30pm start, close by 8pm.	The Refectory, Beauchamp College, Ridgeway, Oadby, Leicester LE2 5TP
North West Leicestershire	Wednesday 21 st March 2018 6:30pm start, close by 8pm.	Marlene Reid Centre, 8 Belvoir Road, Coalville LE67 3PH
Blaby	Monday 9 th April 2018 6:30pm start, close by 8pm.	The Theatre, Countesthorpe Leysland College, Winchester Road, Countesthorpe, Leicester LE8 5PR
Melton	Wednesday 11 th April 2018 6:30pm start, close by 8pm.	Melton Theatre, Asfordby Road, Melton Mowbray LE13 0HJ
Hinckley	Tuesday 17 th April 2018 6:30pm start, close by 8pm.	Green Towers, Richmond Road, Hinckley, LE10 0DZ
Charnwood	Wednesday 18 th April 2018 6:30pm start, close by 8pm.	Main Hall, Rosebery St Peters, Storer Road, Loughborough LE11 5EQ

- This report outlines the requirement to make savings which equates to a total annual budget reduction of £3.8m (31%) from Early Help Services.
- In order to make these savings the following proposals have been taken to full public consultation. This report invites members comment on these proposals as part of the consultation process:-
 - A revised delivery model for the Early Help Service which integrates the four existing services (YOS, SLF, Children’s Centres and EHISA).
 - Reducing the number of service delivery buildings from 40 to 15.
- The results of this consultation will feed into the service development process and final report to Cabinet in the Summer 2018.